



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Member Health Education Program (MHEP) and Lock-in Referral

Date

Member Name

Date of Birth:

State ID:

County of Residence

Notes Regarding Concerns

Name of person referring

Telephone:

Request for follow-up

Request can be mailed, faxed or telephoned.

Iowa Medicaid Enterprise
100 Army Post Road
Des Moines, IA 50315
Attn: Member Services, Lock-in

Fax 515-725-1351

Telephone 800-338-8366
Locally 515-256-4606

Call or write the **Member Services Call Center** at:

PO Box 36510, Des Moines, Iowa 50315 – (800) 338-8366; (515) 725-1003 (local in the Des Moines area)
Please visit our website at www.ime.state.ia.us or e-mail us at IMEMemberServices@dhs.state.ia.us

Iowa Medicaid Enterprise – 100 Army Post Road - Des Moines, IA 50315

470-5063 (9/11)